The Road Ahead: The Convergence of Private Healthcare Trends and VHA’s Strategic Priorities

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April 26, 2008
Low Beams and High Beams

Night Vision = Facilities Planning & Long Range Mission

Low Beam = Next 2-3 years

High Beam = 5 Years Out
Low Beams

- Focus for the next 3 years
  - Quality and Safety Improvement
  - Performance Improvement
  - Extending and integrated system
  - Leadership in providing care for new needs
When the system “arrives” at the next rest stop, what will you see?
High Beams

- Focus is for 5 years out
  - Integration of clinical care and technology
- Develop patient-driven systems of care
Top 10 Trends in Private Sector Healthcare

- The Budget Crunch
- Expansion of Value Purchasing
- Aggregation of Providers
- Technology Convergence and Turf Wars
- Explosion of Consumer Information and Products
- Community-Based Chronic Disease Management
- Non-Licensed Caregivers
- Mind-Body Integration
- Personal Health Records
- Evolution of Wireless Technologies
The Budget Crunch

Reduced available operating and capital resources

At the same time

Increased demands for quality and transparency
Expansion of Value Purchasing

Primary Cost Management Vehicle

Products | Value Purchasing | Services
Aggregation of Providers

- Providers will continue to consolidate and integrate, moving toward the size and diversity of VHA organizations
Technology Convergence Turf Wars

- Technology converges into devices that can diagnose and treat
- Roles of providers are blurred which creates turf wars between them
Consumer Information and Products

- Patient and families have greater access to consumer health information.
- Direct consumer advertising and product sales challenge traditional medical management.
Community-Based Chronic Disease Management (CBCDM)

- Population, quality, and cost pressures force the development and implementation of CBCDM programs.
Non-Licensed Caregivers

- As the population ages, patient demands grow and workforce shortages worsens.
- The “care gap” will be increasingly filled by non-licensed caregivers.
Mental illnesses and conditions achieve greater parity with physical illnesses in terms of attention and payment.

However, integration of care and finances remain difficult.
Personal Health Records

- Personal health records gain acceptance and widespread diffusion.

- Many are modeling VHA’s integration of the EMR and PHR.
Evolution of Wireless Technologies

- Hastens the evolution of remote health management through the use of telemonitoring devices in homes, schools and institutions.